

# DESSA System Technical Requirements - System & Network

## Overview

This article details the technical requirements to access DESSA System Educator Portal and the Student Portal.

## DESSA System Requirements:

The **DESSA Educator Portal** requires the use of a laptop or tablet of at least 1080 pixels wide. The application is supported for use in Google Chrome, Microsoft Edge, Safari, and Firefox. Users should have access to the internet with speeds of at least 3 Mbps.

The **DESSA Student Portal** is mobile responsive and can be accessed on either a laptop, tablet, or mobile device with access to the internet. The application is supported for use in Google Chrome, Microsoft Edge, Safari, and Firefox. Users should have access to the internet with speeds of at least 3 Mbps.

## Application Domain Whitelisting:

The DESSA Educator Portal is hosted at <https://app.apertureed.com> and the Student Portal is hosted at <https://student.apertureed.com>. To ensure access to all administrators, educators, and students, we recommend whitelisting the **apertureed.com** domain for both web traffic and email firewalls. All product transactional emails will either come from an address ending in **@apertureed.com** or **@app.apertureed.com**.

**Ensure that the following are whitelisted on your network so you can access our systems:**

\*.apertureed.com

\*.pendo.io

\*.ascendgoals.com

\*.zendesk.com

\*.hubspot.com

\*.googleapis.com

\*.raygun.io

\*.box.com

**Please ensure that the following domains are whitelisted so that your email servers deliver notifications sent by our systems:**

apertureed.com

app.apertureed.com

hubspot.com

thinkific.com

mandrillapp.com

selcompass.zendesk.com

zendesk.com

box.com

## **Data Privacy:**

Student data privacy and security are the most important aspects of our software. We are FERPA & COPPA compliant and conduct regular intensive third-party security penetration testing. Our employees complete annual data privacy and security training and have a federal background check on file. In addition, we are a signatory to the Student Privacy Pledge. We regularly review changes to state education data privacy laws and adjust our privacy and data security policies accordingly.

Please support us in our protection of student data by only granting appropriate access to individuals in your organization. Data visibility roles within our system include:

- Program Admins – who have visibility to the assessment results of all students within the program (often defined as the district).
- Site Leaders – who have visibility to the assessment results of all students within the site (often defined as a school).
- Educators – who have visibility to all students that they are currently teaching, as defined by the student information system rosters, or manually imported rostering files.